

Healthcare Executive & Champion Workshop



Executive Workshop

Duration:

- 1 Day

Who Should Attend:

- Key Hospital / Healthcare Executives (CNO, CMO, COO, CEO, Administrator, CFO, Area Directors)

Key Topics:

- Why Process Excellence?
- Roles & Responsibilities
- Achieving Results
- How to Start Out
- Choosing the Right Projects

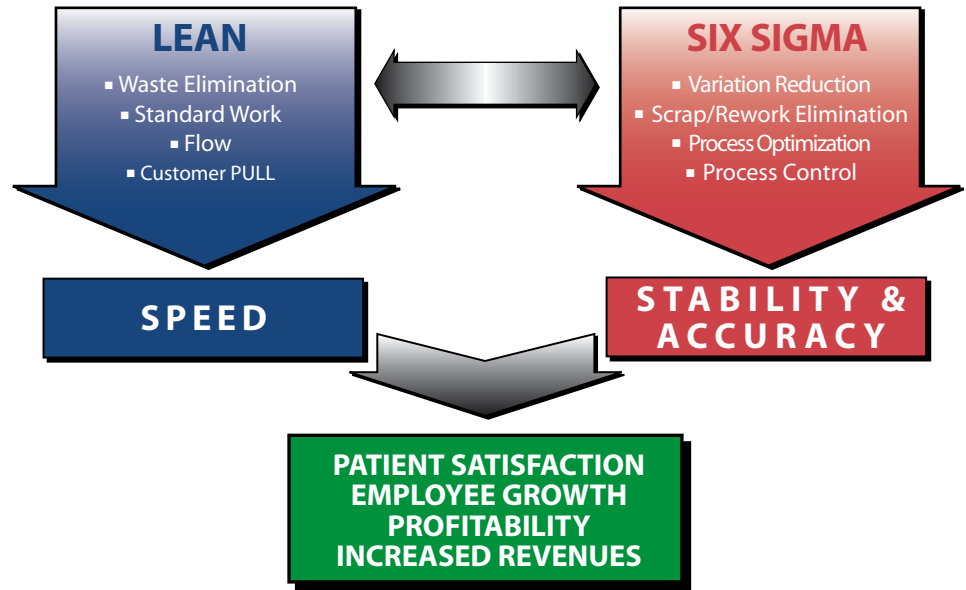
Benefits:

- Understanding of the Process and Tools
- Understanding Process Excellence
- Understanding of how to do this in your Organization

Healthcare Business Process Excellence

Learn how to deploy Lean and Six Sigma in your business from experienced Healthcare Master Black Belts using material specifically created for resolving Healthcare problems.

A POWERFUL UNION



How Six Sigma & Lean Apply

Typically the pressing issues facing our hospitals and health systems are:

- Lower patient length of stay
- Increase patient satisfaction scores
- Increase margins (profit / reinvestment)
- Increase patient volumes
- Restrictive lack of resource

Historically, these challenges have seemed insurmountable with traditional process improvement approaches. With a Six Sigma and Lean deployment they are reasonable straight forward goals, provided that the right tools are used for the right issues.

Executive Workshop Overview

An Executive led initiative is the key to a successful deployment. This workshop introduces the concepts and philosophy of Lean and Six Sigma and teaches how to lay the groundwork for success.

Champion Workshop

Duration:

- 2 days

Who Should Attend:

- Key Hospital/ Healthcare Executives (CNO, CMO, COO, CEO, Administrator, CFO, Area Directors)
- Second tier management (Process Improvement staff, Directors, etc.)

Key Topics:

- High level tools introduction
- Identifying & prioritizing projects
- Selecting belts & teams
- Measuring success
- Sustaining the Gains (including creating the infrastructure)

Benefits:

- Ensures Champions are effective at identifying, defining, prioritizing and supporting projects

Combined Executive/ Champion Workshop

Duration:

- 3 days

Who Should Attend:

- Key Hospital/ Healthcare Executives (CNO, CMO, COO, CEO, Administrator, CFO, Area Directors)
- Second tier management (Process Improvement staff, Directors, etc.)

Benefits:

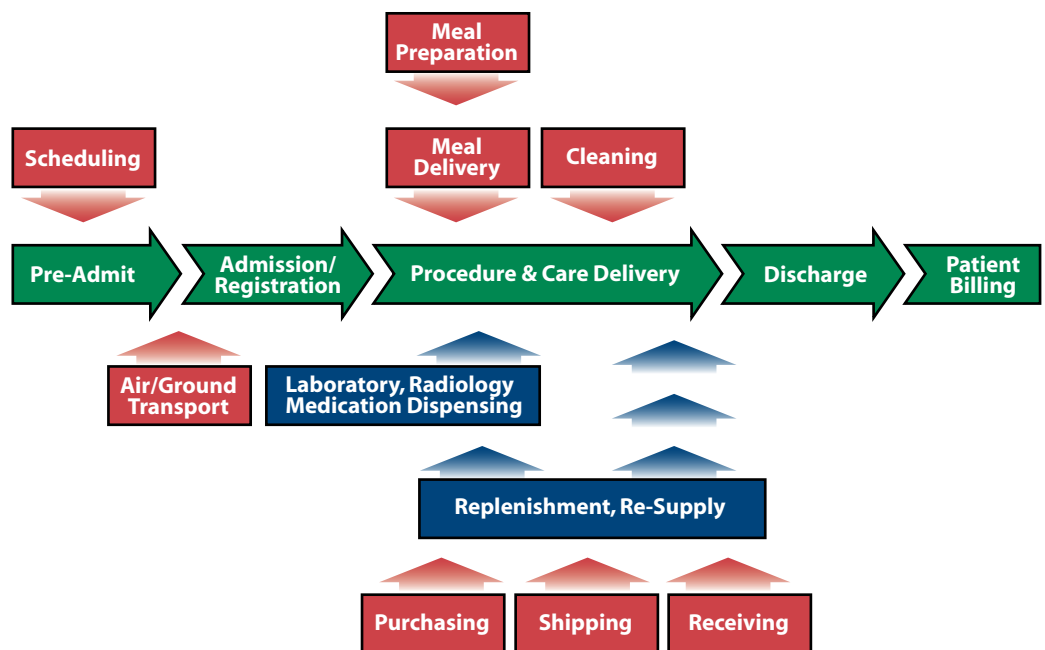
- Understanding of the process and tools
- Understanding process excellence
- Understanding how to do this in your organization
- Effective at identifying, defining, prioritizing and supporting projects

Champion Workshop Overview

Champions provide the backbone to a successful and sustained deployment. Without a strong Champion removing barriers and driving success, Black and Green Belts lose effectiveness and project durations expand to unacceptable levels. This workshop gives participants the understanding of how to be a successful Champion and the tools to make it happen. The Champion's role in sustaining the gains is extremely important and is strengthened with the metrics and infrastructure introduced.

SBTI's deployment professionals teach the mechanisms that will link Lean Sigma to your strategy bringing quick and effective results.

High Level Core Processes in Healthcare That Can Be Revolutionized with Lean Six Sigma



Combined Executive / Champion Workshop

Hospitals typically don't have the luxury of separate layers of Executive Staff and Managerial Staff; the Executives are the Champions. This combined workshop is an augmented version of the Executive and Change Workshop. It takes participants from scarce knowledge to a position where they can drive Lean Sigma into the business, identify and prioritize projects and select Belts.